

A microscopic image of coronavirus particles, showing their characteristic spherical shape and surface covered in spike proteins. The image is in grayscale and occupies the left half of the page.

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FOREWORD

This booklet of case studies is designed to be used by local (parish and town) councils and county associations as an example of the vital work that is being done by our sector in helping their communities during the Coronavirus outbreak. These are all examples of best practice and demonstrate actions that benefit those at high-risk, the vulnerable and residents in general.

AVON

Patchway Town Council

Electorate: 7,760

Precept: £624,170

Expenditure: £601,672

Patchway Town Council has produced a ten-page information brochure for residents. The brochure outlines useful contact details of local businesses. Additionally, the council is using social media to update its community regularly around the coronavirus and social distancing. The town council has donated £500 to the local food bank to protect the most vulnerable residents.

<https://www.patchwaytowncouncil.gov.uk/>

Priston Parish Council

Electorate: 195

Precept: £6,400

Expenditure: £10,394

Priston Parish Council has written to all villagers asking them to phone or email the chair of the council (or any councillor or the clerk in their absence) if they are self-isolating and require help. A sub-committee is co-ordinating offers of help from villagers to provide this support.

Wraxall and Failand Parish Council

Electorate: 2,000

Precept: £47,000

Expenditure: £45,500

Wraxall and Failand Parish Council has set up a team of volunteers comprising councillors and other parishioners. People requiring help contact the clerk, and their request is forwarded to the volunteer covering the area in which they live. It is offering to help with shopping, dog walking, friendly phone calls and medicine collection.

<http://www.wraxallandfailand-pc.gov.uk/default.aspx>

Yate Town Council

Electorate: 23,000

Precept: £1,253,331

Expenditure: £2,260,710

Yate Town Council is working with representatives of churches, neighbourhood watch groups, and the Facebook group followed by 2,500 local residents wishing to assist vulnerable and isolated people during the crisis. The council is taking a coordinated approach to best benefit local people and has awarded the Foodbank an emergency grant of £4,000. Additionally, it has created an emergency grant fund of £4,500 to assist community groups affected by the Coronavirus. The council has also donated leftover food from the closure of its cafés to the Foodbank and will be donating 750 Easter eggs it had planned to use for the annual Easter Egg Hunt, which is currently postponed. Over the Easter holiday, the council is also organising a virtual Easter bonnet competition via its Facebook webpage. Over the next couple of months, the council is aiming to support the most vulnerable in their town as well as providing activities and support to home educators.

<http://www.yatetowncouncil.gov.uk/council-news/covid-19/>

BEDFORDSHIRE

Bolhurst and Keysoe Parish Council

Electorate: 600

Precept: £

Expenditure: £

Bolhurst and Keysoe Parish Council has organised a Community Support Group which is filled with volunteers. The support group is looking to support the community in every capacity necessary.

<https://bolnhurstkeysoe-pc.gov.uk/category/news/>

BERKSHIRE

No details at present.

BUCKINGHAMSHIRE AND MILTON KEYNES

Calverton Parish Council

Electorate: 128

Precept: £0

Expenditure: £0

Calverton Parish Council has leafleted their neighbourhood offering to lend a hand to the most vulnerable members of society. The council has taken steps to safeguard their residents by closing the parish council office and cancelling all parish meetings until further notice. Calverton has closed their local park, William Lee Park, as there is no way to guarantee any play surfaces are not contaminated.

<https://www.calvertonpc.org.uk/>

CAMBRIDGESHIRE AND PETERBOROUGH

Bainton and Ashton Parish Council

Electorate: 150

Precept: £48,000

Expenditure: £46,000

Bainton and Ashton Parish Council is delivering leaflets to all residents. The leaflet gives details of the volunteers who are offering to help with day-to-day activities. Councillors are co-ordinating this volunteer effort by putting messages on its Facebook page and sharing resident's messages.

<http://www.baintonandashtonlocalcouncil.org.uk/>

Sutton Parish Council

Electorate: 3,120

Precept: £138,775

Expenditure: £203,996

Following the government's announcements about social distancing and self-isolation village, residents began discussing how to help their neighbours who were elderly, at-risk or in self-isolation. This quickly led to volunteers forming Sutton Handy Helpers who connected themselves through a Facebook group.

They started to exchange ideas about how to help each other and their neighbours.

Then came the #viralkindness leaflet created by Becky Wass from Falmouth and shared widely on social media. The group began planning how to deliver these in the village and were helped by a local printing society that printed and donated leaflets. More volunteers came forward, but it became apparent that there were issues around administration, safeguarding, GDPR and insurance that could frustrate the group's progress.

<http://www.sutton-pc.co.uk/default.aspx>

CHESHIRE

Guilden Sutton Parish Council

Electorate: 1200

Precept: £24000

Expenditure: £15845

Guilden Sutton Parish Council (Cheshire) working in partnership with St John's Church, Guilden Sutton has been very active in assisting residents during the coronavirus pandemic. It has actively publicized its clerk's contact details to offer help to elderly residents and vulnerable adults with shopping or other needs. This offer of help has also been publicised widely on its website, Facebook page and through a village leaflet drop.

The village has a huge sense of community and the parish council is leading the local fight against Covid 19. The council has also promoted its offer of local support via its website saying that if residents are in need of help, know anybody that is in need of help or are happy to volunteer to help out as necessary in the coming weeks. The parish clerk has also said: "We are setting up a Coronavirus Support Group for volunteers on WhatsApp for Guilden Sutton and Pipers Ash to help facilitate local discussion.

<https://www.guildensutton.org.uk/>

Nether Alderley Parish Council

Electorate: 523

Precept: 21000

Expenditure: £23752

Nether Alderley Parish Council has been extremely energetic in helping residents to fight coronavirus.

The village of Nether Alderley has a huge local sense of place and the parish council is leading the community's fight against Covid 19. The council has also promoted the advice of Cheshire West and Chester council on its website to residents regarding the virus saying that Neighbourhood Watch in the area were also encouraging residents to look after each other and still to report crime in the local area which was not guaranteed to reduce during a time of Covid-19 prevalence. The parish council is particularly proud of its role in disseminating crucial information via its website to all residents of the community who need it at this worrying time. The council will go the extra mile to ensure all targeted information reaches the right local audience.

<https://www.netheralderleyparish.com/>

CLEVELAND

No details at present.

CORNWALL

Launceston Town Council

Electorate: 7,583

Precept: £765,203

Expenditure: £1,053,564

Launceston Town Council is working in partnership with local organisations and has launched a new website to connect and support residents. The partnership offers help to people if they need to have prescription medicines collected, have to attend hospital or medical appointments, or just a friendly phone call. Residents can upload their details and link with people able to support them. The website also includes local information relating to delivery services.

<https://coronacornwall.org>

Morwenstow Parish Council

Electorate: 680

Precept: £14,045

Expenditure: £17,000

The parish council has set up a team, which is a mix of councillors, the clerk and volunteers, offering to help with the collection of prescriptions, collecting shopping and newspapers, as well as dog walking and providing support for residents who just want to talk.

<http://morwenstowparishcouncil.btck.co.uk/AboutUs>

St Breward Parish Council

Electorate: 800

Precept: £16,400

Expenditure: £13,500

St Breward Parish Council is collaborating with a group of volunteers, including the local landlord and shop owner, to identify those who are vulnerable in its parish. The group of volunteers coordinate responses and arrange home deliveries of supplies and food, and work with local GPs to collect prescriptions and keep people connected. The volunteers hand-delivered a newsletter to every home in the village and set up a Facebook page (St Breward Community) and can be accessed via the council website. This approach is aiming to support the community and local businesses.

<https://www.stbreward.net/keep-up-to-date-with-information-from-the-nhs-on-coronavirus-covid19/>

Stoke Climsland Parish Council

Electorate: 1,090

Precept: £16,277

Expenditure: £12,700

Stoke Climsland Parish Council helped to organise the Disaster Planning Committee, which registers people who are vulnerable and in isolation. The committee assists volunteers to support the vulnerable through delivering food, medication and emotional support. The system has been advertised through leafleting, social media and with the assistance of the village post office. The clerk is currently in isolation but is gathering contact details and liaising with coordinators. The local newsletter is producing a weekly circulated edition for households. It will offer updates and advice to residents on the coronavirus. The council has also set up a WhatsApp group to facilitate an immediate response in the event of an emergency.

<http://www.stokeclimslandparish.org/>

CUMBRIA

Dent with Cogwill Parish Council

Electorate: 600

Precept: £17,004

Expenditure: £50,000

Dent with Cogwill Parish Council has set up a group of volunteers and a central helpline number to help those self-isolating, the elderly and vulnerable members of the community. These volunteers are doing everything from shopping to medication deliveries, dog walking, collecting library books and food deliveries to delivering updates to those who do not use the internet. The council has also liaised with the local pubs and cafés to set up a takeaway delivery system. The council is updating its services regularly to meet the demand.

<https://www.dentdale.com/>

DERBYSHIRE

Chapel en le frith Parish Council

Electorate:

Precept:

Expenditure:

One Chapel en le frith Parish councillor, Paddy Bann, has organised a good neighbour initiative under the Neighbourhood Watch banner. Volunteers have a photo ID as security for the volunteer and the vulnerable person. Volunteers are encouraged to pick up shopping and medication or provide support and assistance through phone communication. Cllr Bann has also set up a Facebook group to encourage residents to swap household items such as nappies, baby food, cleaning products and tinned foods. Additionally, Cllr Bann has encouraged local supermarkets and shop to set up donations for the community.

<https://www.chapelpc.org/>

DEVON

Brixham Town Council

Electorate: 17,000

Precept: £317,372

Expenditure: £412,372

Brixham Town Council has set up a database of businesses that are offering home deliveries. It has formed an emergency partnership with key organisations and charities in the town. A designed and printed leaflet gives a telephone number for each organisation and a coronavirus hotline which can provide residents with support and information. Councillors and volunteers are hand-delivering the leaflets to ensure as many residents as possible know how to get assistance.

<https://www.brixhamtowncouncil.gov.uk/>

Dawlish Town Council

Electorate: 11,922

Precept: £435,373

Expenditure: £496,278

Dawlish Town Council agreed to lead a community response role in conjunction with other local volunteer organisations and churches. An emergency response fund of up to £5,000 was established, and a community action group formed to drive the response. Various organisations are managing volunteer sign-ups, isolated person phone calls, food deliveries for the vulnerable and self-isolating while promoting local shopping. The council identified which local businesses are offering home delivery and transport services. A website has been set up by the Dawlish Chamber of Trade on the part of all participating organisations. The council has funded a parish-wide leaflet drop making everyone aware of the services available. This response was organised within 48 hours and showed what can be achieved when there is a single purpose, and everyone comes together.

<https://helpingdawlish.co.uk>

Hennock Parish Council

Electorate: 1,500

Precept: £34,750

Expenditure: £59,329

Hennock Parish Council has helped organise, alongside the local shops, for customers that are vulnerable or self-isolating to order and pay for goods over the phone. The council is coordinating volunteers to deliver groceries and prescriptions to the doorsteps of service users.

https://static.wixstatic.com/media/2e7afb_6a9c4a8b37ee4879be882678accfa023-mv2.jpg

<https://www.hennockpc.org.uk/post/covid-19-community-support-plan-and-request-for-volunteers>

Ilfracombe Town Council

Electorate: 11,000

Precept: £253,889

Expenditure: £476,728

Ilfracombe Town Council and One Ilfracombe have organised a coronavirus community response. This includes coordinating volunteers across the town to help vulnerable residents and the self-isolating with collecting prescriptions,

organising food deliveries, shopping, dog walking and befriending. Some 5,000 leaflets are being delivered to all households with contact numbers to enable those that can't get out the help and assistance they require.

<https://www.facebook.com/official.ilfracombe.town.council/>

<http://www.ilfracombetowncouncil.gov.uk/>

Shillingford Parish Council

Electorate: 318

Precept: £4,281

Expenditure: £4,280

Shillingford Parish Council is a part of a small community, which means that it is aware of the vulnerable people in its community. The council has circulated a note to all houses asking for volunteers and telling those who may have needs they cannot fulfil themselves, to contact the clerk. This scheme aims to look after those vulnerable people in the community.

<https://shillingford.org.uk/index.html>

DORSET

Bere Regis Parish Council

Electorate: 1,360

Precept: £59,204

Expenditure: £58,484

Bere Regis Parish Council has set up a group called BereConnect. Every household in the parish has received a flyer offering help to anyone if forced, by infection or self-isolation, to stay indoors. A team of 38 volunteers, coordinated by a councillor and a deputy, are on hand 24/7 to pick up prescriptions, do some essential shopping or walk the dog - whatever the resident may need. The council is setting up a Crowdfunding page to assist those who have lost jobs or had hours reduced due to coronavirus.

<https://www.bereregisparishcouncil.co.uk/>

DURHAM

Coxhoe Parish Council

Electorate: 4,000
Precept: £123,336
Expenditure: £136,156

Coxhoe Parish Council is coordinating the Coxhoe Coronavirus Community Response Volunteer Scheme. The scheme was developed as a result of concerns that elderly residents of Coxhoe and Quarrington Hill could become lonely or go without food while self-isolating. Residents who have no direct support from family and friends and feel isolated or are struggling to get basic food or face other difficulties arising from the need to self-isolate can call the council to see what help they can get. To meet the anticipated demand for assistance, the council is calling for volunteers who can undertake tasks such as talking to people over the phone, shopping and helping businesses make deliveries free of charge. The council is also looking to hear from businesses that may wish to assist older residents in any way they can. Village hall trustees and community groups are helping where the council is unable to, including by receiving and storing donations of food. Leaflets advertising the scheme have been delivered to local residents and information has also been posted on the council's website.

<http://www.coxhoeparishcouncil.gov.uk/partnerships/coxhoe-coronavirus-community-response-volunteer-scheme>

Peterlee Town Council

Electorate: 20,000
Precept: £1,200,000
Expenditure: £2,500,000

Peterlee Town Council is coordinating two members of staff who are phoning vulnerable residents that would usually attend the council classes and activities. The administration staff has been redeployed to work alongside the local Citizen's Advice office to provide citizen advocacy and signposting services for local residents. The catering staff has been redeployed to provide healthy low-cost lunches to staff from the town council, county council and emergency services in the town.

<http://www.peterlee.gov.uk/news-announcements/>

EAST RIDING AND NORTH LINCOLNSHIRE

Thornhumbald Parish Council

Electorate: 3,500
Precept: £70,000
Expenditure:

Thorngumbald Parish Council is distributing the Parish Journal to each house in the parish. The journal gives residents up-to-date information on the coronavirus. This includes councillors who have offered support to vulnerable people and local shops that are providing emergency packs, as a when needed. The council has cancelled its meetings until further notice and delegated all powers to the clerk, who is providing regular updates to the council via email.

<http://www.thorngumbaldparishcouncil.co.uk/>

ESSEX

Danbury Parish Council

Electorate: 2,000

Precept: £205,156

Expenditure: £229,927

Danbury Parish Council is working with its local medical practice and supporting a group of volunteers to help with the delivery of essential supplies and medications to the most vulnerable residents. It has also decided to cancel all meetings until further notice.

<https://www.danbury-essex.gov.uk/>

Saffron Walden Town Council

Electorate: 18,000

Precept: £1,100,000

Expenditure: £1,800,000

Saffron Walden Town Council is supporting local efforts in conjunction with the district council by encouraging all volunteers to register on the council's website. Residents can use the website to find helpful advice, along with requesting help and support. The council is regularly using social media to keep the public informed and updated with information as they receive it. Saffron Walden Tourist Information Centre has opened its phone lines to offer a supportive service to anyone living in isolation. This is a daily five-minute telephone call to see how they are, check they are well and see if they need any help. The council staff is helping with Foodbank deliveries and is supporting the services of a currently over-run charity.

<https://saffronwalden.gov.uk/home/>

GLOUCESTERSHIRE

Charlton Kings Parish Council

Electorate: 12,500

Precept: £107,855

Expenditure: £100,000

The council is working with Cheltenham Borough Council to ensure coordination of local efforts. An existing voluntary group, Friends of Charlton Kings, has switched from its original purpose to lead the community effort. Under the leadership of an experienced and recently retired professional crisis manager, it has created a network of street-based communities. Coordinators are running small groups of 'street leads' working across several streets to provide practical local help and support and to communicate NHS and government guidance. The parish council has turned over its meeting hall and associated facilities to the coordinating group and have provided administrative assistance such as large scale street maps of the parish and, funded a flyer that will be delivered to all households, advertising its services. The parish council will also consider establishing a £10,000 emergency fund from its general reserves, at its upcoming meeting.

<https://www.charltonkingsparishcouncil.gov.uk/>

Cirencester Town Council

Electorate: 15,794

Precept: £998,750

Expenditure: £1,133,750

Andrew Tubb, chief executive officer, said: "These are extremely concerning and worrying times for everyone in our community; local councils across the country have a role of community leadership in reaching out to ensure that people feel safe and can access support."

Initially, the council's main priority was to ensure continuous operation with respect to decision making and delivering services and support. It already had robust contingency measures using cloud-based information technology so that staff can work remotely via the internet. Then, within its Standing Orders, there is a contingency for decision making and expenditure to be delegated to the chief executive officer in consultation with the chairman of the council and its corporate group of lead members. In addition, it has a wide range of segregated duties and responsibilities.

It is vital at this time that staff who are working remotely can still interact with others in the team, and we have established a WhatsApp group for staff to keep

in social contact. In terms of its wider communication and service delivery, it is working in shift patterns to ensure, as far as possible, that services can continue. It has closed its main offices and meeting spaces, so its communication with the public is now primarily via social media and its website, as well as local noticeboards across the town. It is re-tweeting trustworthy sources of information and keeping in regular contact with key partners across the town, such as the district council, taking the lead on advice and working together to support the community. It will next explore options for making available an emergency fund for local charities.

<https://cirencester.gov.uk/>

Randwick and Westrip Parish Council

Electorate: 1,223

Precept: £19,000

Expenditure: £16,915

Randwick and Westrip Parish Council is delivering a leaflet to all homes in the parish. It is also setting up a team of volunteers and a register of vulnerable people in the community to protect and safeguard them.

<http://randwickandwestrip-pc.gov.uk/news/>

Nailsworth Town Council

Electorate: 4,000

Precept: £307,290

Expenditure: £418,061

Nailsworth Town Council has set up a community support Helpline and is delivering leaflets, which offer residents the opportunity to have their food and prescriptions delivered. The council has also written guidelines for the welfare of volunteers and people in need to protect everyone involved. Nailsworth is updating its website regularly and directing residents to the most up-to-date information. It has set up remote working for its staff and has delegated powers in place. The Emergency Committee is consulted remotely to keep sharing ideas and to work as a team throughout this crisis. The council is communicating with local shops, businesses, pharmacies, surgeries, schools and restaurants to help them when needed or offered.

<http://www.nailsworthtowncouncil.gov.uk/>

Westonbirt with Lasborough Parish Council

Electorate: 165

Precept: £3,430

Expenditure: £2,504

Westonbirt Parish Council alongside Lasborough Parish Council set up Coronavirus (COVID-19) Parish Support Information, which is regularly updated. This provides useful information to enable parishioners over 70 or the vulnerable to seek assistance. The councils also have a Westonbirt community WhatsApp Group run by a parishioner. Additionally, the council has put up notices on both Westonbirt Parish Noticeboards and the Lanesborough Church Noticeboard drawing attention to the above. The council points local people to residents and businesses providing services and support, The Whistle Stop Café, which is providing a takeaway and delivery service for people self-isolating.

<https://wwlpc.org.uk/coronavirus-covid-19/>

Winchcombe Town Council

Electorate: 4,098

Precept: £218,080

Expenditure: £147,463

Winchcombe Town Council is keeping the Town Council office open for inquiries from the public. They are working collaboratively with Gloucestershire Local Resilience Group, Tewkesbury Borough Council and Local Medical Practice to ensure the most vulnerable and isolated residents receive help through volunteers (Council and local groups). The council is sharing information on their website about Coronavirus and using a Facebook page to inform the community on offers from local businesses such as take-aways.

<http://www.winchcombetowncouncil.co.uk/>

Woodchester Parish Council

Electorate:

Precept: £12,500

Expenditure: £14,180

Woodchester Parish Council has set up under the auspices of the parish council, a volunteer Woodchester Community Outreach group to provide support to those residents who are elderly (over 65), disabled, living alone or self-isolating. The council has created a spreadsheet of volunteers and, with their consent, the service users that require assistance.

<https://www.woodchesterparish.org.uk/>

HAMPSHIRE

Bishops Waltham Parish Council

Electorate: 6,000

Precept: £459,171

Expenditure: £697,402

Bishops Waltham Parish Council is coordinating a support line with volunteers from local organisations to help with shopping, collecting medical prescriptions and providing up-to-date information. Currently, the council is working alongside over 100 volunteers.

http://www.bishopswaltham-pc.gov.uk/Home_10171.aspx

Goodworth Clatford Parish Council

Electorate: 450

Precept: £25,913

Expenditure: £35,560

Goodworth Clatford Parish Council has set up an Emergency Group. The group has crafted and sent a leaflet to all residents living in the village. The leaflet gives the community advice on how to obtain help through the Emergency Group. The council is also supporting local businesses such as the local shop, which has now reduced its opening hours.

<https://www.goodworthclatford.com/parish-council.html>

Rowlands Castle Parish Council

Electorate: 2,300

Precept: £108,000

Expenditure: £100,000

Working with a group of proactive local volunteers, Rowlands Castle Parish Council has printed and distributed 1,400 postcards to each household in the neighbourhood, advising them of a dedicated telephone number and email address. These contacts can be used if any resident needs assistance with shopping, dog walking or a friendly telephone call, and for those self-isolating. A WhatsApp group has been set up with over 80 volunteers to coordinate the service, and DBS-checked volunteers have been recruited by the local pharmacy

to deliver prescription medication. The council has acted as a 'hub' for these arrangements, working with other local organisations to achieve this. The council's website has been amended to include helpful information and will be regularly updated.

<http://www.rowlandscastlepc.org.uk/>

Southwick and Widley Parish Council

Electorate: 580

Precept: £20,000

Expenditure: £17,000

Southwick and Widley Parish Council has activated its Community Emergency Plan and established a Resilience Committee of six. The council organised and recruited neighbourhood buddies to help with shopping, prescription collection, phone contact and other support as needed. All of the volunteers have undergone a CRB check. Additionally, the council has created a closed Facebook group which updates the volunteers with daily information and support.

<http://www.southwick-widley-pc.gov.uk/>

HEREFORDSHIRE

No details at present.

HERTFORDSHIRE

Hertford Heath Parish Council

Electorate: 1,900

Precept: £70,000

Expenditure: £80,000

Hertford Heath Parish Council has produced and delivered a leaflet to every household in the village. The council currently has a database of over 50 volunteers and is going to assign street champions to help the vulnerable in their street. The volunteers plan to help with shopping, medical supplies, grass cutting, medical appointments, gardening and anything else that is necessary. Hertford Heath has three local pubs that are offering takeaway menus and are happy to order specific food from their wholesalers and organise delivery to residents' homes.

<https://www.hertfordheath.org.uk/>

ISLE OF WIGHT

No details at present.

KENT

Bearsted Parish Council

Electorate: 10,000

Precept: £11,300

Expenditure: £11,300

Bearsted Parish Council's Local Resilience Plan has kicked into action, and so have their councillors. The council is gathering contact details securely of volunteers and its vulnerable residents. The volunteers are continuing to actively work with the council's community warden to look after the community's vulnerable residents. Bearsted is sharing local business news on its social media pages and is putting out a quiz to help entertain those at home and financially supporting volunteer groups assisting those in need.

<https://bearstedparishcouncil.gov.uk/>

Brabourne Parish Council

Electorate: 1,200

Precept: £40,000

Expenditure: £43,865

Brabourne Parish Council has produced 1,000 leaflets for distribution by volunteers throughout Brabourne and Smeeth parishes. The council is offering services from volunteers such as shopping, getting medicine, posting and collecting items, running errands and even speaking on the phone.

<https://www.brabournepc.kentparishes.gov.uk/>

Broomfield and Kingswood Parish Council

Electorate: 1,336

Precept: £57,545

Expenditure: £50,302

Broomfield and Kingswood Parish Council has hand-delivered a letter to every resident in the parish asking if they would like to volunteer for the council. This would detail actions such as shopping, collecting medication or having a friendly phone call. So far, there has been a fantastic response. The council is putting

volunteers and service users in touch with each other to ensure a smooth process. To date, one person has collected shopping for a resident, and another volunteer has acted as a friendly support service over the phone.

<http://www.broomfieldandkingswoodpc.kentparishes.gov.uk/>

Hackington Parish Council

Electorate: 550

Precept: £6,000

Expenditure: £10,000

Hackington Parish Council is collecting information of vulnerable people in the parish. With their consent, the council is asking for their age, contact details, and what assistance they might need. Additionally, the council is also recruiting volunteers to fill these services. This information will be kept for the duration of the pandemic and will safeguard the vulnerable people in the neighbourhood.

<https://www.hackingtonpc.kentparishes.gov.uk/coronavirus-covid-19-key-information-sources/>

Halstead Parish Council

Electorate: 1,269

Precept: £45,435

Expenditure: £45,000

Halstead Parish Council has set up a buddy scheme and is collecting the names of volunteers and matching them to services that are needed by vulnerable people in the parish. This scheme covers tasks such as food and essentials collection, dog walking and friendly phone calls. The council has also bought hand sanitizer in bulk from a local company and is supplying it to local people.

<http://www.halsteadparish.org.uk/community/welcome-to-halstead-15216/parish-council/>

Ivychurch Parish Council

Electorate: 200

Precept: £5,000

Expenditure:

Ivychurch Parish Council Community Facebook page carries as many updates as possible on local suppliers and contact information for residents. It also coordinates a village WhatsApp group which acts as a discussion forum. Consenting residents have signed up to a dedicated volunteer team, which covers

tasks that include distributing leaflets to every household on the electoral roll, a buddy scheme for volunteers, collecting shopping, posting mail, dog walking, picking up urgent supplies and having regular phone calls for vulnerable residents. The council is also lucky enough to have a resident in the volunteer team who works at a local doctor's surgery. The volunteer is now picking up and delivering prescriptions on request.

<https://www.facebook.com/Ivychurch-Village-Community-586611718179827/>

<http://www.ivychurchpc.kentparishes.gov.uk/>

Plaxtol Parish Council

Electorate: 900

Precept: £42,052

Expenditure: £53,788

Since the outbreak began, 118 volunteers have provided their details for a spreadsheet at the council office. The council is also using its Facebook page to link volunteers and service users, which will ensure that vulnerable people have access to food, prescriptions and some social contact. Additionally, the council has distributed its phone number and the services available to every house in the parish. With the help of the Church Pastoral Care Team, details have also been listed of vulnerable residents.

<https://democracy.tmbc.gov.uk/mgParishCouncilDetails.aspx?ID=198&LS=5>

Staplehurst Parish Council

Electorate: 4,827

Precept: £150,650

Expenditure: £185,263

Staplehurst Parish Council, with the support from borough councillors, county councillors and local volunteers, has organised an emergency help team. Volunteers have delivered a leaflet to 2,700 houses in the parish. The leaflet provides a telephone number and an email address of volunteers for service users to contact them. Volunteers are being provided with Hi-vis vests that are clearly labelled to try to avoid individuals taking advantage of people. The council has set criteria for dealing with shopping requests and is willing to collect prescriptions from the local chemist and deliver them daily. The scheme can help service users with basic errands, such as posting letters and collecting newspapers. The volunteers are also happy to make phone calls to vulnerable residents.

<https://www.staplehurst-pc.uk/community/staplehurst-parish-council-13607/home>

Temple Ewell Parish Council

Electorate: 1,600

Precept: £25,246

Expenditure: £23,500

Temple Ewell Parish Council has established a bank of volunteers to serve vulnerable people of their community, and those in self-isolation. The council is currently in negotiation with a mobile pizza van, which is planning to set up in the council's car park once a week, to save residents trips into the town or expensive delivery costs.

<https://www.templeewellpc.kentparishes.gov.uk/>

Vigo Parish Council

Electorate: 1,548

Precept: £104,625

Expenditure: £

Vigo Parish Council has delivered a leaflet to all 800 properties in the village. This leaflet asks residents to let the council know if they are vulnerable or if they would like to volunteer. The council clerk will coordinate a scheme to assist the service users as and when required.

<http://www.vigo-kent.org/>

LANCASHIRE

Trawden Forest Parish Council

Electorate: 3,000

Precept: £52,922

Expenditure: £61,000

In association with the local church, doctor's surgery and community shop, Trawden Forest Parish Council have set up a helpline for people to contact should they require any assistance. A group of volunteers will then be contacted, so one person has one contact with a volunteer. Currently, the council is coordinating roughly 50 volunteers to shop, talk to people, collect prescriptions or help in any way that they can.

<https://www.trawdenparishcouncil.org.uk/>

LEICESTERSHIRE AND RUTLAND

Appleby Magna Parish Council

Electorate: 600

Precept: £19,000

Expenditure: £49,000

Appleby Magna Parish Council is coordinating volunteers to help the vulnerable people in their community. The volunteers are assisting people by collecting shopping, driving to medical appointments, dog walking, collecting prescriptions or just having a conversation. The council currently has 30 registered volunteers that are coordinated within a simple spreadsheet. The council has printed and delivered 600 leaflets to its residents outlining the scheme and how to get involved. This scheme has also been advertised on the parish council website and its social media channels.

<http://www.applebymagnaparishcouncil.co.uk/>

LINCOLNSHIRE

Barholm and Stowe Parish Meeting

Electorate: 72

Precept: £0

Expenditure: £0

Barholm and Stowe Parish Meeting is organising a village effort to assist its vulnerable people and those who are self-isolating. One resident is organising internet shopping orders, another resident is delivering fruit and vegetables, and another has set up a book swap outside their home. The Parish Meeting is helping to organise takeaway beer and snacks which residents can collect from the local public house. The council is looking to set up a village app to track all of the services that are on offer to residents.

<http://parishes.lincolnshire.gov.uk/BarholmandStowe/>

MERSEYSIDE

No details at present.

NORFOLK

Old Catton Parish Council

Electorate: 4,904

Precept: £189,000

Expenditure: £220,000

In conjunction with the local social media group, the council is coordinating an Emergency Action Group which provides details of how volunteers are assisting the most vulnerable. These tasks include shopping, collecting prescriptions, walking dogs, cutting grass and a daily phone call to ensure no one feels alone. The council has also organised a leaflet drop to all residents to ensure that those who do not have social media have a point of contact if they need assistance.

<https://www.oldcattonparishcouncil.co.uk/>

NORTHAMPTONSHIRE

Aldwinckle Parish Council

Electorate: 340

Precept: £10,200

Expenditure: £9,000

Aldwinckle Parish Council has recruited volunteers from the community. Every house has been given a card with the contact details of three local people who have volunteered to help residents with the collection and delivery of food and medicine, or just to talk if people are lonely and isolated. The village shop and local church contacts are also added alongside the parish council chairman's phone number if needed. This scheme looks to support vulnerable people within the community.

<https://www.aldwinckleparishcouncil.org.uk/>

Middleton Cheney Parish Council

Electorate: 1,392

Precept:

Expenditure:

Middleton Cheney Parish Council has printed and delivered 1,800 leaflets to every household asking for volunteers. The council has also set up an out-of-hours telephone number which is continuously monitored. The council has linked with other local organisations such as the Poppy Helpline for Military Personnel and the

village pharmacy, which already delivers medication for those who are not included in the volunteering scheme. Volunteers are trying to help local people with their shopping, walking the dog, posting mail, collecting medication, gardening, taking pets to the vets and a friendly phone call.

<https://www.middletoncheney.org.uk/>

NORTHUMBERLAND

Newbiggin by the Sea Town Council

Electorate: 6,003

Precept: £254,981

Expenditure: £233,775

Newbiggin by the Sea Town Council is leading a volunteer coordinator network, including Northumberland County Council, the Women's Institute and local schools, to support vulnerable residents during the coronavirus outbreak. Residents requiring help with shopping, a regular friendly phone call or collection of urgent supplies are invited to phone the town council and leave a message outlining the support they require. Through the network, several volunteers have already pledged their support. However, the council has put a call out for more volunteers to come forward. The council is keen to ensure that appropriate safeguards are put in place when volunteers visit vulnerable residents and are currently in discussions about how to do this.

To ensure that those most in need of support know that help is available, the council has produced a flyer advertising the network. The flyer was given to schoolchildren at The Northumberland Church of England Academy to pass on to elderly relatives and delivered to bungalows and cottages in the parish thanks to a team of volunteers. Information about the network is also available on the council's website, alongside links to official sources of coronavirus information including the government, NHS and World Health Organisation.

Elaine Brown, deputy clerk, highlighted how the network is helping residents, saying: "Those who call up feel grateful and reassured."

Before leading on the volunteer coordinator network, Newbiggin by the Sea Town Council shared the #viralkindness postcard on the council website and made copies available for collection in the local Co-op and McColl's stores.

<http://www.newbiggintowncouncil.gov.uk/2020/03/19/self-isolating-help-newbiggin-by-the-sea/>

<http://www.newbiggintowncouncil.gov.uk/2020/03/17/coronavirus-and-our-community/>

Prudhoe Town Council

Electorate: 8,656

Precept: £346,253

Expenditure: £387,665

Prudhoe Town Council promoted the #viralkindness leaflet and encouraged residents to put their details onto these slips offering help to neighbours, whether that be shopping, collecting items or a phone call. The clerk created a spreadsheet of the town's streets, and the council aims to ensure that every house will get a help slip. The council is working through this project in the first instance with continued calls for help to the community. The next stage of the project will depend on the numbers affected by coronavirus and the complexity of help required. The council is working collaboratively with county councillors and a variety of groups, to respond as and when. The town council will act as a remote triage if and when the time is right.

<https://www.prudhoetowncouncil.gov.uk/>

Wylam Parish Council

Electorate: 1600

Precept: £44,000

Expenditure: £50,000

Wylam Parish Council has created a Facebook page to ensure that all residents have access to up-to-date information. The council delivered a newsletter to every household with details on the support service that they are establishing. It set up a dedicated phone line and email address to provide a single point of contact and coordinated response to any requests for help. The council is currently compiling a database of volunteers willing to help and has also spoken with local VCS groups and businesses to find out what services they can offer so that residents can be signposted as appropriate. Safeguarding is a key concern, and the council is doing all it can to minimise risk to residents. The councillors and clerk have been allocated specific roles to ensure maximum efficiency and avoid duplication.

<https://wylamparishcouncil.org.uk/>

NOTTINGHAMSHIRE

Collingham Parish Council

Electorate: 2,369

Precept: £41,209

Expenditure: £39,850

Collingham Parish Council is working alongside the local food Co-op store, village care, medical and support services and principal councils to support the community as best it can. Through collaborative working, the council has organised lots of volunteers to serve the community.

<https://www.nottinghamshire.gov.uk/council-and-democracy/local/parish-councils/collingham-parish-council>

Keyworth Parish Council

Electorate:

Precept: £173,390

Expenditure: £220,151

Keyworth has a large elderly population and lots of active community groups that are well-connected to different sub-sections of the village. The council was aware many of these were offering to help, and its aims in coordinating these offers are two-fold. Firstly, the council wanted to ensure that no-one is left to struggle through the virus outbreak alone. By coordinating a joint response, it can ensure every section of the village is covered. Secondly, the council is aware of the risk of scams and potential criminals who may seek to exploit the vulnerable and isolated at this time. By coordinating support, the council can ensure that all volunteers are identifiable, vouched for and known, thus minimising the opportunity for exploitation and criminal activity.

<https://www.keyworthparishcouncil.org/>

Ollerton and Boughton Town Council

Electorate: 15,000

Precept: £400,000

Expenditure: £400,000

Ollerton and Boughton Town Council has formed a community group in partnership with local churches and other stakeholders. This support group delivers food parcels and offers phone calls to those in need.

<https://www.nottinghamshire.gov.uk/council-and-democracy/local/parish-councils/ollerton-and-boughton-town-council>

Selston Parish Council

Electorate: 10,200

Precept: £233,861

Expenditure: £357,295

Selston Parish Council is coordinating a group of volunteers to help the vulnerable residents. The volunteers are carrying out day-to-day tasks such as picking up medical prescriptions, picking up shopping and other tasks. These council tasks are using a new electric car, which will help carbon emissions.

<https://selston.org.uk/>

ONE VOICE WALES

No details at present.

OXFORDSHIRE

Horton-cum-Studley Parish Council

Electorate: 406

Precept: £8,072

Expenditure: £13,650

Horton-cum-Studley Parish Council, through its Emergency Plan, has initiated a 'contact card'. The contact card allows residents to define their needs in self-isolation or support. The council has established a team of volunteers and are working alongside local stakeholders such as local shops, the doctor's surgery and a golf club. The bank of volunteers aims to provide aid such as home deliveries of supplies and medicines, transport or simply phone calls to stay in touch. The response from all has been heart-warming and underlines how fortunate Horton-cum-Studley are.

http://www.horton-cum-studley.org.uk/community/parish_council

Stratton Audley Parish Council

Electorate: 328

Precept: £10,000

Expenditure:

Stratton Audley Parish Council has organised a leaflet and delivered to every household in the parish. The leaflet details the council's efforts to organise volunteers to assist the vulnerable in the community. This information has also been advertised on the council website and the village noticeboard. The council has produced a chart which shows coordinators by street and their contact details. The chart also details which task each volunteer is willing to partake, such as shopping or talking to people on the phone. The council has set up a Facebook page to support exchanges with members of the community.

<https://strattonaudley.org/>

SHROPSHIRE

No details at present.

SOMERSET

Backwell Parish Council

Precept: £133, 643

Expenditure: £146,960

Backwell Parish Council launched a new scheme to help those affected by the coronavirus. The Community Resilience Programme was set up to help elderly or high-risk people in the village, who may feel alone due to self-isolation. The parish councils' dedicated team of volunteers can organise to have someone check in regularly, either by phone, Skype, FaceTime, or arrange shopping to be delivered. It has more than 30 volunteers, including councillors, local organisations and caring neighbours who can offer support and organise necessities. It is a story of the community pulling together to help all those that may be suffering, lonely, or offering some calm practical assistance where needed.

<https://www.backwell-pc.gov.uk/>

Goathurst Parish Council

Electorate: 240

Precept:

Expenditure:

Goathurst Parish Council has collected and circulated telephone numbers, mobile phone numbers and email addresses of volunteers to all households in the village. It suggests that anyone needing shopping, prescription collection, dog exercising and similar help should email or text anyone on the list. This scheme has been

excellently received among residents and provides support for the residents of the parish.

<https://www.goathurstparish.org.uk/>

Holcombe Parish Council

Electorate: 823

Precept: £11,300

Expenditure: £11,402

Holcombe Parish Council is coordinating approximately 50 volunteers and matching them to vulnerable people and those who are self-isolating. Volunteers are providing services such as collecting shopping, collecting prescriptions and making telephone calls to those who are isolated.

<https://www.holcombepc.org.uk/>

Leigh on Mendip Parish Council

Electorate: 520

Precept: £8,075

Expenditure: £26,000

Leigh on Mendip Parish Council is working alongside other organisations, such as Active Living Centre, the Women's Institute and the Neighbourhood Watch to coordinate a response to the coronavirus. The council is prioritising keeping contact with the elderly as well as isolated parishioners. The council is providing information by posting leaflets to all residents, keeping its website as up-to-date as much as possible, and responding to village Facebook posts. This information includes a Friendship Help Card for those wishing to offer their services to anyone who is self-isolating.

<http://www.leigh-on-mendip.org.uk/pc/pc.htm>

Shepton Beauchamp Parish Council

Electorate:

Precept:

Expenditure:

Shepton Beauchamp Parish Council, together with other groups in the village, has set up a support scheme with a list of volunteers who can assist with collection and delivery of medicines, shopping, walking a dog or simply being a voice at the end of the phone.

<https://sheptonbeauchamppc.org.uk/>

West Camel Parish Council

Electorate: 400

Precept: £8,363

Expenditure: £10,000

West Camel Parish Council has hand-delivered a mailshot to every household in the parish which advises residents who their point of contact is. The volunteers are offering to assist the service users to collect shopping and prescriptions, while also offering the details of local institutions that are offering takeaways for isolated residents.

<https://westcamel.org.uk/>

STAFFORDSHIRE

Marchington Parish Council

Electorate: 2,000

Precept: £28,000

Expenditure: £26,000

Marchington Parish Council has organised a buddy system so that each part of the parish has a nominated volunteer who can assist with deliveries of food, medicine or just to be there for a chat. The council has circulated leaflets to all households to spread information around who their local volunteer is. The council is putting together a list of key contacts, such as local businesses, who will provide meals on wheels and grocery deliveries for the vulnerable households. The council has already obtained lots of volunteers and have them on standby should anyone in self-isolation require any assistance.

<https://marchingtonparishcouncil.org/>

Werrington Parish Council

Electorate: 4,600

Precept: £75,000

Expenditure: £60,000

Werrington Parish Council is coordinating a Street Volunteers Scheme and is helping local shops and businesses with their deliveries to vulnerable residents. The street volunteers are supporting the vulnerable residents in their area, through tasks such as the collection of supplies and prescriptions or by talking on

the telephone or through the window. This scheme aims to assist those in need of social contact or essential supplies.

<https://werringtonparishcouncil.com/>

Wootton Parish Council

Electorate: 103

Precept: £1,500

Expenditure: £1,766

Wootton Parish Council has joined with neighbouring council Ellastone Parish Council to offer support to local people. The councils are delivering day-to-day services such as collecting and dropping off shopping, collecting prescriptions and offering regular telephone conversations. This volunteering scheme is being advertised in the local news bulletin and through a leaflet that is being delivered to every household.

<https://www.woottonparishcouncil.gov.uk/>

SUFFOLK

Lawshall Parish Council

Electorate: 803

Precept: £8,331

Expenditure: £12,458

Lawshall Parish Council produces a parish magazine which is distributed to every household in the parish. The most recent magazine details the information and contact details of the help group for residents. The help group is offering assistance to service users by carrying out day-to-day tasks such as shopping. The council has set up a Facebook page, Lawshall Neighbour, which acts as a social hub for the community to stay in touch.

<http://lawshall.onesuffolk.net/parish-council/>

Worlingham Parish Council

Electorate: 2,500

Precept: £36,000

Expenditure: £34,000

Worlingham Parish Council is working alongside its neighbouring town council and East Suffolk and Suffolk County councillors to organise a group of volunteers.

The organisation has provided several community volunteers who have been allocated areas of the parish to assist with day-to-day tasks such as shopping and the delivery of medication (with their consent), among other tasks.

<https://worlingham.com/>

SURREY

Capel Parish Council

Electorate: 2,100

Precept: £95,000

Expenditure: £92,000

Capel Parish Council and the local church group have set up Parish Angels. Flyers have been sent to all residents. The angels support residents with collecting shopping and medicines and distributing food parcels to vulnerable people. The angels have dedicated mobiles and can be contacted 24/7.

<https://www.capel-pc.gov.uk/>

SUSSEX (EAST AND WEST)

Maresfield Parish Council

Electorate:

Precept: £135,000

Expenditure: £75,000

In alliance with Maresfield Parish Council, the Nutley Coronavirus Support Group has been set up to support the vulnerable people around Nutley, Maresfield and Fairwap. The support group assists residents who find themselves with limited contact due to the Covid-19 Coronavirus. The group aims to provide a free service for its community by listening, supporting and helping the vulnerable where they can. This service includes helping with tasks such as shopping, collecting medication and spending time with and talking to isolated people.

The Nutley Coronavirus Support Group will help residents who feel isolated by organising telephone calls between volunteers and vulnerable residents. Alternatively, if residents need assistance, the council will signpost to relevant help. This assistance includes: driving people to the hospital or doctor's appointments, collecting medication prescriptions, picking up shopping and essentials, or collecting information on local resources.

The council is also highlighting the green spaces nearby, such as the South Downs National Park. Exercising and socialising with people in green spaces will help to overcome isolation and loneliness. However, Maresfield Parish Council still advises residents to stay six feet apart.

<http://www.maresfieldparish.org.uk/files/general/CORONAVIRUS%20-%20Helpline%20Nutley.doc>

Midhurst Town Council

Electorate: 9,000

Precept: £142,862

Expenditure: £272,000

Midhurst Town Council has helped set up a volunteer group, Midhurst Angels. Midhurst Angels are helping to coordinate all enquiries and are putting businesses, charitable societies, societies, community groups and residents in touch with each other. The group has created a spreadsheet of vulnerable or isolated residents and all of the volunteers and businesses who have offered their time and help. A number of the volunteers have already been CRB check and are First Aid trained. The council is coordinating local businesses such as the local café, the vegetable shop and the butchers which have all offered to deliver food. The council has delivered a leaflet to all households, outlining this information and the necessary contact details. This information has also been posted on the council's website and Facebook page.

<https://www.midhurst-tc.gov.uk/>

Plaistow and Ifold Parish Council

Electorate: 1,651

Precept: £62,000

Expenditure: £40,000

Plaistow and Ifold Parish Council clerk Catherine Nutting, alongside her council, set up a Local Community Action Volunteering (LCAV) Scheme. This scheme has put a policy in place for residents to follow if they require assistance with day-to-day tasks.

The LCAV policy outlines the need for GDPR consent for things such as collecting drug prescriptions and advocates online payments to stop the residents from getting targeted. A letter was given out at the local church and at community hotspots to encourage residents to use the scheme. The letters urged residents to do what they can and foster a relationship between the service user and the volunteer. At the moment, the scheme is assisting six vulnerable people and supporting 24 volunteers.

The LCAV Scheme and policy has been shared with the Surrey and Sussex Association of Local Councils so it can be passed on to its members. This scheme ultimately encourages community partnerships and cultivates relationships among those who are vulnerable in the parish and those who are more able. It is essential to support the vulnerable to restrain the effects of social isolation and loneliness.

<https://plaistowandifold.org.uk/>

Putborough Parish Council

Electorate: 5,000

Precept: £214,079

Expenditure: £241,031

Alongside Horsham District Council, Putborough Parish Council is coordinating volunteer schemes within the parish. Each resident will receive a postcard that gives them ways to access support or to register as a volunteer. The clerk has offered the council's sports pavilion and meeting room as a base for volunteers to use as desk space to match vulnerable residents and volunteers. This covers most day-to-day tasks such as driving to medical appointments, collecting or delivering shopping and medicines and being a voice to talk to. The hub will also be a storage space for non-perishable goods awaiting distribution. Volunteers will be delivering each postcard to residents. The council is working closely with other community groups, such as Pulborough Community Minibus volunteer drivers, and principal authorities to establish a well-functioning and successful scheme.

<https://www.pulboroughparishcouncil.gov.uk/>

Woodmancote Parish Council

Electorate: 550

Precept: £8,675

Expenditure: £8,000

Woodmancote Parish Council has enacted its Emergency Plan, which details a hierarchy of information based on people to contact and when. This information has been published online and may be useful to residents. The Emergency Plan encourages vulnerable residents to make their emergency coordinators aware.

<http://www.woodmancoteparishcouncil.gov.uk/>

WARWICKSHIRE AND WEST MIDLANDS

Alcester Town Council

Electorate: 6,000

Precept: £259,832

Expenditure: £311,922

Alcester Town Council has extended its Alcester Resilience Group with over 400 members. It is organising over 100 volunteers to assist the isolated and the elderly on a non-contact basis for groceries, medications and dog walking. The council is sharing information through numerous ways, such as social media, in the local press and through leafleting 4,000 homes, which will be delivered by Royal Mail. The volunteers are coordinated by the council's councillors on a ward-to-ward basis.

<https://www.alcester-tc.gov.uk/>

Lighthorne Parish Council

Electorate: 471

Precept: £14,150

Expenditure: £21,275

Lighthorne Parish Council is acting as a facilitator for local volunteers through word of mouth, leaflet drops, through a Facebook page and a website page. The council's webpage displays the details of local businesses and volunteers. Each volunteer is in charge of their particular section and details the tasks that they are happy to complete for the service user.

<http://www.lighthornepc.uk/coronavirus/coronavirus.shtml>

WILTSHIRE

Bishopstone Parish Council

Electorate: 684

Precept: £9,746

Expenditure: £13,891

Bishopstone Parish Council has coordinated an Emergency Committee, which looks after over 50 volunteers to provide support to those in self-isolation, are social distancing or otherwise in need. The volunteers are carrying out day-to-day tasks such as the collection of medication and shopping. Leaflets have been sent

to all 250 households in the parish. Up-to-date information is being communicated to residents through the council website and WhatsApp groups.

<https://www.bishopstone-salisbury.co.uk/parish-council.html>

Mere Town Council

Electorate: 2,500

Precept: £146,000

Expenditure: £186,000

Mere Town Council has distributed posters to encourage residents to volunteer. The council has now established a register of volunteers and those who want to help people that are currently in self-isolation by carrying out small tasks such as, collecting prescriptions, collecting shopping or just calling for a friendly conversation. The council has established a register of volunteer telephone coordinators.

Postcards will be distributed to a household that outlines the names and numbers of the telephone coordinators. The telephone coordinators will then be able to identify the nearest person on the volunteer register and contact them to see if they can offer assistance. The postcards will be distributed alongside the parish magazine to every household. Volunteers have also come forward to deliver the magazines. The support plan is gaining momentum and volunteers have already carried out one or two tasks for those in need.

<http://www.merewilts.org/>

Salisbury City Council

Electorate: 44,000

Precept: £3,100,000

Expenditure: £3,000,000

Salisbury City Council is working alongside other local groups to support and manage groups of volunteers. This includes managing a dedicated webpage on the council's website. Salisbury is continuing to monitor its other services to keep in line with government advice. This advice has resulted in the closure of the Guildhall, the information centre and local events. The council is currently still aiding the Charter Market to ensure that residents have access to fruit and vegetables.

<https://www.salisburycitycouncil.gov.uk/latest-news/item/council-update-wednesday-18-march-2020>

Wilton Town Council

Electorate: 3,500

Precept: £217,000

Expenditure: £243,000

Wilton Town Council is helping its community in many ways, such as recruiting and supporting volunteers, providing up-to-date information on the coronavirus and is setting aside funding for local community groups.

http://www.wiltontowncouncil.gov.uk/COVID-19_30609.aspx

WORCESTERSHIRE

Hagley Parish Council

Precept: £165,500

Expenditure: £293,674

One of the first measures Hagley Parish Council used was social media to ask members of the community if they could help, which led to volunteers coming forward.

The council decided to act as an information hub for the community whereby it will publish its telephone number for vulnerable residents. The council will then liaise with volunteers to help out with shopping, collecting medical prescriptions and picking up library books.

The council plan to publicise restaurants that are offering a delivery service and contact details for NHS helplines. While also exploring options with the chemist and local organisations (including Co-op and Spar) to see how they can help.

The council will also work with the Women's Institutes and the churches on how to identify vulnerable people. One of the local churches is offering a food service. A comment from one councillor was "even if we can help one resident, then we have been successful".

<http://www.hagleyparishcouncil.gov.uk/>

Romsley Parish Council

Precept: £50,560

Expenditure: £76,640

Romsley and Hunnington have many older residents who need support. The local councils are asking the community to take the time to check on any vulnerable neighbours and provide them with any assistance they may need. Romsley Parish Council has teamed up with Hunnington Parish Council to give a Coronavirus Support Service. The service will include the delivery of essential food items, collection of medical prescriptions and provide help to residents who need support due to self-isolation or suffering from the coronavirus.

YORKSHIRE

Tickhill Town Council

Electorate: 7,500

Precept: £72,250

Expenditure: 82,443

Tickhill Town Council is providing updated information on the various groups and societies that are organising shopping collections and deliveries for those self-isolating. The council is coordinating volunteers and is collecting their private details. Volunteers will be linked to any service users that require assistance.

<http://www.tickhilltowncouncil.co.uk/>

http://www.tickhilltowncouncil.co.uk/_UserFiles/Files/Covid-19%20Help.pdf